

## 0 Revisions

### 1 Home

Uniscope Cloud Services

1 Page 1—Rephrasing and recasting of full paragraph. Replace existing text with the new text here.

1 Page 1—Please delete the "to" in "to maintains". Note that there is no revision marking because this was already in the last set of updates. This final text should read: Intuitive XML text and database editing maintains the integrity of your data.

1 Page 1—Please put the Privacy Policy link into the footer next to the Copyright notice. Both this notice and the policy link should appear on this page ONLY.

1 Page 1—Button Label. Please standardise to the phrasing used elsewhere. here that is, "One-on-One Demonstration".

1 Page 1—You added asterisks to the items to show they are required. This one's asterisk is missing.

1 Page 1—Suggestion: why not colour this button so it stands out? Also, please remove Copyright notices and Privacy Policy links from all pages except HOME.

1 Page 1—Delete one full stop. You have an extra full stop at the end of this sentence in the website. (Note there is no revision marking since this was not an error in the previous set of updates.)

1 Page 2—Please delete the line reading,

"Please complete the form below"

that follows this paragraph. We just told our audience in this paragraph that this is what they need to do, so repetition isn't needed. The same deletion is required in One-on-One Demonstration as well.

1 Page 2—You added asterisks to the items to show they are required. This one's asterisk is missing.

1 Page 2—Suggestion: why not colour this button so it stands out? Please remove Copyright notice and Privacy Policy link.

1 Page 2—Should appear on this page ONLY.

Privacy Policy

1 Page 2—This page currently has two titles where only one is needed. Propose that you delete the second (inner one) "Privacy Policy", remove the word "INFORMATION" and replace it with "Privacy Policy" as the title. IMPORTANT: I have edited this policy for use as the website privacy policy. The version you were using is for the UCS site with customer logins, etc. Please read my changes carefully and let me know if you concur.

### 2 Solution Components

UCS Overview

2 Page 1—Insert "the" before QRH. Also, other complex documents >> other structurally complex documents

2 Page 1—Intra- >> intra-

2 Page 1—Title text changed to reflect upcoming reorganisation inside UCS.

2 Page 1—These toolboxes let you >> This toolbox lets you Further, they >> Further, it

2 Page 1—Fast-track >> Fast-track processing

2 Page 1—reporting. >> reporting for all deliverables.

2 Page 2—changed-content only >> changes only

2 Page 2—My apologies, but there is a structuring error on my part with the UCS Support Portal section. I've now corrected this. The UCS Portal is the parent for Helpdesk Services,

Managing subscriptions and Managing SLAs. I've sent a view of the structure as a screenshot. Sorry for this rework.

2 Page 2—UCS Portal >> UCS Support Portal

2 Page 2—request solutions >> get solutions Also, document management issues. >> document management.

2 Page 3—This is the first child of the UCS Support Portal. Change of title from Helpdesk Services >> Get solutions.

2 Page 3—Manage subscriptions >> Manage subscriptions.

2 Page 3—Portal >> page

2 Page 3—Manage SLAs >> Manage SLAs.

2 Page 4—New section to show updates for conformity with the rest of the site.

2 Page 4—Please remove the current paragrapg and substitute this one.

2 Page 4—Please make the form entries in the same style as elsewhere.

2 Page 4—Suggest colour for this button. Upper & lower case like the others, please.

### **3 Demonstration Video Clips**

3 Page 1—This "here" link is wrong in the website. Currently it goes to Professional Services. It should go to Training Services instead.

### **4 About Us**

Contact Us

4 Page 1—Kuala Lumpur, and a research. The comma is after the space in the website.

4 Page 1—As before, suggest colour for this label. Please use consistent upper and lower case: Let's talk!

4 Page 1—Delaware 19958 >> Delaware 19958,

# 1 Home

## Uniscope Cloud Services

**Passion. Experience. Diligence.**

### Your Cloud Solution for Flight Operations Documentation

Uniscope Cloud Services for Aviation are a one-stop, end-to-end suite of solutions for managing your flight operations document information.

Each solution is designed to meet your exacting requirements for maintaining a full range of OEM and company manuals in large volume and under time pressure—from content creation and revision management, through approvals, to multi-format, multi-channel distribution and delivery.

And to do it all with the precision you'd expect.

Thanks to its open architecture, the UCS integrates smoothly and easily with your existing systems to redouble your benefits, and full activity tracking and reporting help you monitor work and prepare for audits. You can also get customisations and extensions quickly whenever you have mission-critical requirements.

The UCS is your springboard from single-purpose paper manuals into the world of multi-purpose, intelligent document information, resource sharing, and smart distribution.

### Main Features

- Mobility©—an intelligent browser for iOS that you can use as an EFB Class 1 equivalent.
- Easy access using your preferred web browser. There's nothing to install on your PC or laptop—just connect from anywhere.
- Intuitive XML text and database editing maintains the integrity of your data.
- Workflow that keeps processes simple and straightforward, and helps maintain your compliance.
- Zero capital expenditure—the UCS run in the cloud, so you don't need to invest in any new hardware or people.
- No lock-in—you can build your own Subscription Plan based on your current needs and change it whenever you want.
- A choice of Service Level Agreements and business continuity plans ensures your uptime and safeguard your data.

Why not contact us now for a one-on-one demo or trial access? We're sure you'll like what you see.

### One-on-One Demonstration

We'll be pleased to have an opportunity to listen to your requirements and set up a one-on-one demonstration of how the UCS can meet them.

Please just fill in the form below. We'll be in touch with you to arrange the details.

Your name

First Last

Your title

Your company email address

Your organisation name & department

Your key business requirements and particular areas of interest:

{Let's talk!}

### Trial Access

Trial access to the UCS is available to airline operators and to organisations in the process of acquiring an AOC.

DELETION

Trial access includes an on-line orientation and training session that lasts about an hour to ensure that you get the best possible experience from our solutions.

Please just fill in the form below. We'll be in touch with you to arrange the details.

Your name

First Last

Your title

Your company email address

Your organisation name & department

Your key business requirements and particular areas of interest:

{Let's talk!}

©2019 Uniscope Global Sales & Marketing LLC All Rights Reserved.

### Privacy Policy

This Privacy Policy (the "Policy") explains how Uniscope Global Sales & Marketing LLC, Delaware, U.S.A. ("We", "Us" or "Our") collects, stores, uses, and discloses personal information ("Information") from visitors ("You") to this website ("Site"). Please read and make sure You understand this Policy.

We may modify this Policy in the future, so We recommend that You check for updates. We reserve the right to make revisions at any time and the revisions will be effective upon Our posting updates to this Site. If you do not agree with Our Policy, you should leave the Site without browsing further.

If You access the Site after a revision is posted, Your use will constitute acceptance of Our Policy.

### Information We Collect

This Policy applies to Information We collect from You, but does not apply to any services or products offered by third parties and made available to You through our Site.

We obtain Information in the following forms:

- information provided by You as part of information or demonstration requests or other contact, and
- information that is obtained from Your use of the Site.

### Information Provided by You

IN addition to information collected by Us, You may be required to register in order to access certain features of the Site or place orders. To become a registered user You will be asked to create a personal account, which may include Your name, login name and password, email address, and payment information including billing address.

### Information from Your Use of the Site

We may automatically collect certain Information from Your use of the Site, such as usage data, preferences, or any other data that includes Information concerning how You use the Site. In particular, We may collect the following types of Information:

- your browser type, language, plug-ins, Internet domain and operating system;
- your Internet Protocol (IP) address;
- the website(s) You visited before visiting the Site and the website(s) You visited after visiting the Site;
- unique identifiers, including mobile device identification numbers, that may identify the physical location of such devices;
- data collected through cookies and other tracking technologies; and,
- applications and data related to Your interactions with content on the Site, such as the type of content viewed on the Site.

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**Our Use of Collected Information**

We use Information collected from Your use of the Site specifically to:

- analyze, operate and improve the Site;
- customize the content You see when You use the Site;
- conduct traffic flow analysis and related reporting; and,
- for any other purposes disclosed to You at the time We collect Your Information.

We may share certain Information with third-party vendors who supply software applications, web hosting and other technologies for the Site. We will only provide those third parties with access to Information that is reasonably necessary to perform their work or comply with the law. Those third parties will never use such Information for any other purpose except to provide services in connection with the Site.

We will not share or sell any of Your Information to any third party except as otherwise stated in this Policy and in the following circumstances:

- in response to subpoenas, court orders or legal process, to the extent permitted and as restricted by law;
- when disclosure is required to maintain the security and integrity of the Site, or to protect any user's security or the security of other persons, consistent with applicable laws;
- when disclosure is directed or consented to by the user who has input the Information;
- in the event that We go through a business transition, such as a merger, divestiture, acquisition, liquidation or sale of all or a portion of its assets, Your Information will, in most instances, be part of the assets transferred; or,
- in limited circumstances, We may disclose Your email address in order to comply with laws and regulations.

Please note that We may retain certain Information and We reserve the right to use Your Information in any aggregated data collection, However We will ensure that the use of such Information will not identify You personally.

**Security of the Information Collected**

We use commercially reasonable procedures to protect all collected Information. Please understand that no security system is perfect and, as such, We do not guarantee the security of the Site, or that Your Information won't be intercepted while being transmitted to Us. If We learn of a security systems breach, then We may either post a notice, or attempt to notify You by email and will take reasonable steps to remedy the breach.

Although the Site may contain links to third-party websites, We are not responsible for the privacy policies and/or practices on those third party websites. Where We have linked to a third-party website, You should read the privacy policy stated on that third-party website.



## 2 Solution Components

### UCS Overview

The UCS is an end-to-end solution for fight operations document information management—from in-coming revision reception, to authoring and updating content, through approvals, to multi-format, multi-channel distribution and delivery to mobile devices, websites, and print.

As a subscription-based service, you can choose the components that fit your business model, and later introduce new ones as your requirements develop. You only pay for what you need, and you are always in control of the functional and service level dynamics of your customised solution.

The primary goal of the UCS is to automate the tasks that computers do well, such as workflow, document processing and distribution, thereby freeing up your time for the creative and value-added content management expected by today's information consumers.

Single-source XML content management is enhanced by easy-to-use tools for effectivity/metadata mapping, graphics and audio/visual catalogues, terminology management, and document linking. Also, end-to-end activity tracking and professional reporting tools let you monitor your compliance and prepare for audits.

### Authoring and Editing Tools

The UCS XML editor features built-in content enhancement tools, and is designed to be as simple to use as possible, yet still include the productivity features expected by experienced authors and editors.

#### Main features

- Near-WYSIWYG document presentation for individual documents and catalogues.
- Context-sensitive markup and strict structure validation.
- Specialised presentations for the QRH, DDG and other structurally complex documents.
- Revision highlights and other types of annotations, with dynamic linking on output.
- External document association to substantiate the revisions to individual document objects.
- Tools to manage effectivity, graphics, and intra- & inter-document linking.
- Spell checker and typographic symbol manager.
- Shortcuts and quick-keys.

{WATCH A SHORT VIDEO}

### Document Logistics

This toolbox lets you control document deliveries to mobile devices, websites, and printers. Further, it can be extended to manage information deliveries to virtually any kind of target destination.

#### Main features

- Fast-track processing for pre-cleared documents.
- Other document inspection and clearance.
- Upload of non-UCS documents.
- Delivery scheduling and embargoes.
- Browser subscription management.
- Print output verification and physical delivery confirmation.
- Full tracking and reporting for all deliverables.

{WATCH A SHORT VIDEO}

## Business Analytics

Here you can create and modify reports and then run them. You can also publish pre-configured report templates to the other UCS application areas, allowing individual users to monitor their work.

Reports can be displayed on-screen, downloaded, or processed to finished documents for HTML and PDF distribution.

### Main features

- Interactive report writer with access to advanced SQL features.
- SQL 90 compatibility.
- Trial report generation.
- Real-time report publishing across the UCS.

{WATCH A SHORT VIDEO}

## Mobility© Browser

UCS Mobility© is an adaptive document viewing platform designed specifically for use in aviation. It features an easy-to-use interface with display ergonomics suitable for flight deck use, even in turbulent conditions.

All content is stored locally and available in Flight Mode when disconnected from company networks or the Internet.

Mobility© supports both UCS generated content as well as documents from other sources. Both PDF and (X)HTML format documents can be displayed as a unified library. Search and other functions, including effectivity filtering, subscription management, and Day–Night mode work transparently across both formats.

The Mobility© application is available for iOS now, with Android and Windows versions coming shortly.

### Main features

- Transparent support for PDF and (X)HTML format documents.
- Large, easy-to-use control panel and buttons.
- Personal and published annotations, as well as bookmarks are linked to actual document objects, and are not just a graphical overlay.
- Annotations and bookmarks persist across revisions and relocate together with their associated document object, as needed.
- Required and optional document subscription management.
- Toggles to hide/display selected features.
- Fast, changes only incremental synchronisation for updates.
- Content filtering by registration, MSN, route or any other company-designated filter.

{WATCH A SHORT VIDEO}

## UCS Support Portal

The UCS Support Portal is designed to put you in full, real-time control of your system.

- You can raise tickets to get solutions to issues, ask for some training, or get advice on document management.
- You can modify your UCS Subscription Plan to meet your current workload or to anticipate future needs.
- You can fine tune your Service Level Agreement to fit better with your evolving corporate policies and requirements.

And you can do all of these on-line at any time, without delay or the need to make special requests.



**Get solutions.**

You can log into the UCS Helpdesk at any time to raise tickets and read our answers to problems.

You can also explore the UCS KnowledgeBase to learn about best practices, and read the answers to an extensive collection of Frequently Asked Questions.

{GRAPHIC}

{WATCH A SHORT VIDEO}

**Manage subscriptions.**

Just log into the UCS Subscriptions page to update your Plan. There is no need to contact us to align your support requirements quickly to your current needs.

You have full control over:

- the number of AOCs you plan to manage
- the number of aircraft in your fleet
- your UCS tenancy conditions
- data backup services
- business continuity planning

and much more.

{GRAPHIC}

{WATCH A SHORT VIDEO}

**Manage SLAs.**

You can customise your Service Level Agreement (SLA) with us so that it matches your business requirements and corporate policies.

Typical SLA elements you can manage include:

- the number of support requests that you expect to need each month
- the right response window for your business day
- the maximum response time
- requirements for interactive problem resolution using video, voice and remote desktop intervention
- support for administration, and
- SLA reporting.

{GRAPHIC}

{WATCH A SHORT VIDEO}

**Training Services**

In addition to conducting on-line and classroom training for new customers, the UCS Training team also provides refresher sessions for more experienced users.

The team also publishes a variety of video and other on-line support materials for use by publications managers, technical authors and editors, and end users. These are designed to ensure that everyone gains the most benefit and the best possible experience from our solutions.

Topics covered range from introductory getting-started support, through to in-depth learning for specific subjects such as effectivity management, data reuse and repurposing, and document data mapping.

Further, a full suite of video materials, a Knowledgebase of best practices, and an extensive collection of answers to Frequently Asked Questions are available on-line to customers as elements in their UCS Subscription Plan.

**Professional Services**

Flight operations technical documentation is costly in terms of the manpower and skill-sets required. This is even more so with today's additional requirements to support intelligent and inter-linked

document collections, as well as multi-channel deliveries to mobile devices, websites, and, of course, print.

UCS Professional Services can help you out with a range of “on-demand” assistance to meet your needs for authoring, editing, revision management, compliance, and more.

You can choose from full life-cycle revision management for designated documents, through to on-the-spot assistance with the peak workloads that can impact your business suddenly and without notice.

For both, the UCS Professional Services team works closely with your subject matter experts to deliver fully compliant manuals on time and within budget. Further, as a provider of intelligent document software solutions, our team is uniquely positioned to assist you extract increased value and productivity from your existing document data, thereby ensuring an even greater return on investment in your documentation library.

We'll be happy to discuss how we might be of help. Please just click [here](#) and fill out our contact form to start.

### **General aviation editing**

{WATCH A SHORT VIDEO}

### **Specialist FOP/SME authoring and editing**

{WATCH A SHORT VIDEO}

### **Language and style editing**

{WATCH A SHORT VIDEO}

### **Contact Us**

{Please remove "Professional Services" title from here.}

Our Professional Services team is available to support you whenever you need the additional capacity to add new manuals or enhance the functionality of your existing deliveries.

Please just fill in the form below. We'll be in touch with you to discuss the details.

Name \*

Your title \*

Your company email address \*

Your organisation name & department \*

Subject \*

Professional Services Enquiry

Your key business requirements and particular areas of interest: \*

{Lets talk!}

DELETION

### 3 **Demonstration Video Clips**

These video clips for Mobility© Browser end users are a small sample from the range of customer support materials created by the UCS Training team.

The full range of video clips, as well as other support materials for managers, technical authors and editors, and end users are available as elements in your UCS Subscription Plan.

You can read more about our UCS Training Services [here](#).

#### **A high-level introduction to the Mobility© Browser**

Explore the main features in the UCS Mobility© Browser for iOS.

Length: 120 seconds

Click [here](#) if you'd like to learn more in a one-on-one demonstration.

{video file thumbnail}

#### **A more detailed look at some selected Mobility© features**

##### **Basic navigation**

Learn how to move around in and between the documents stored in your browser's library.

Length: 60 seconds

Click [here](#) if you'd like to learn more in a one-on-one demonstration.

{video file thumbnail}

##### **Library search**

See how you can perform both simple and complex searches across your library of HTML and PDF documents.

Length: 60 seconds

Click [here](#) if you'd like to learn more in a one-on-one demonstration.

{video file thumbnail}

##### **Bookmarks and annotations**

Discover how easy it is to create bookmarks in and across documents, as well as to associate personal annotations with document content.

Length: 60 seconds

Click [here](#) if you'd like to learn more in a one-on-one demonstration.

{video file thumbnail}

##### **Subscription management**

See how easy it is to subscribe to the required and optional manuals for your user profile.

Length: 60 seconds

Click [here](#) if you'd like to learn more in a one-on-one demonstration.

{video file thumbnail}

##### **Effectivity filtering**

Learn how to set and revoke the effectivity filtering for a particular aircraft registration.

Length: 30 seconds

Click [here](#) if you'd like to learn more in a one-on-one demonstration.

{video file thumbnail}

### **Day–Night mode**

Toggle your display between day and night view.

Length: 30 seconds

Click [here](#) if you'd like to learn more in a one-on-one demonstration.

{video file thumbnail}

## 4 About Us

Uniscope has been delivering on-premises document management software systems to aviation customers for almost 30 years. We have built our products from the ground up with the consistent goal of providing high-quality, intelligent solutions that improve productivity.

In many cases our products are the result of close collaboration with major operators. This teamwork has allowed us to validate that our solutions are truly fit for purpose and the rigorous demands of flight operations.

As the aviation industry has changed over the last few years, we have listened carefully to our customers' requests for a truly flexible and out-sourced document management solution. That is, a system and support infrastructure that can change quickly and easily to meet new needs and fluctuating workloads, without incurring additional capital expenditures and the turmoil of change.

The result is Uniscope Cloud Services for Aviation, or UCS for short. A solution that meets that challenge, but leaves you in full control.

The UCS are now taking our business forward to a new and enhanced level as a fully-fledged cloud computing service provider. Together with our customers, we are leveraging all of the document management experience gained in the past decades to develop new and ever more compelling solutions in the flexibility of the cloud.

These include tools to promote content reuse and repurposing, workflow to help maintain rigorous compliance to industry standards like IOSA, and sophisticated delivery logistics for mobile devices, websites, and, of course, print.

We are proud to be in the vanguard of document management systems and proud to be able to offer our customers a competitive edge.

### Contact Us

The Uniscope Group has a sales and marketing presence in Delaware, London, and Kuala Lumpur, and a research and development presence in Tokyo.

Your name

Your name

First Last

Your title

Your company email address

Your organisation name & department

Your key business requirements and particular areas of interest.

{Let's talk!}

### Our Head Office

Uniscope Global Sales & Marketing LLC

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Lewes, Sussex County

Delaware 19958

U.S.A.

{map}

